

Attachment # 2

Summary Log for June 1, 2001 – May 31, 2002 Washington Relay

For the period of June 1, 2001 through May 31, 2002, Sprint processed more than 1,569,910 outbound calls on behalf of Washington Relay, receiving a total of one hundred Fifteen (0.007%) customer complaints. All one hundred fifteen complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these one hundred sixteen complaints were escalated for action to the State of Washington or to the Federal Communications Commission.